

Volunteer Visitor Engagment Officer

Bradford Police Museum is looking for enthusiastic, friendly, and passionate individuals to join our team as Volunteer Visitor Engagement Officers (VEO) in celebration of Bradford's City of Culture 2025.

As a VEO, you will be the welcoming face of the museum, dressed in period-appropriate Victorian attire. This unique role involves interacting with the public, promoting the museum's fascinating exhibits, and encouraging visitors to explore Bradford's rich history.

During Bradford's City of Culture year, Centenary Square will be bustling with events and increased footfall, providing an exciting opportunity for VEOs to engage with a diverse audience and share the museum's offerings.

Summary of the core role element:

Responsibilities:

- Greet and engage with visitors outside the museum, inviting them to explore its unique exhibits.
- Wear provided Victorian attire and serve as a living history representative.
- Inform visitors about upcoming events, activities, and historical highlights.
- Contribute to a memorable, immersive experience for guests of all ages.

Ideal Candidates Will:

- Enjoy interacting with people from diverse backgrounds.
- Have excellent communication and interpersonal skills.
- Be comfortable wearing period costumes and engaging in roleplay.
- Be passionate about Bradford's history and eager to share their enthusiasm with others



Time Commitment

Volunteers must be available to work a minimum of 4 hours per week during museum opening hours. This is an unpaid position; however, successful applicants will gain valuable experience in public speaking, customer service, and marketing while contributing to the preservation of Bradford's history during this exciting cultural event.





Bradford is a registered charity No 1169131



Role Profile

As the city heads towards the 2025 City of Culture Year with weekly events taking place in Centenary Square the museum is seeking to recruit a number of enthusiastic Volunteer Visitor Engagement Officers (VEO) to join our team. The ideal candidate will be passionate about history, enjoy engaging with the public, and possess excellent communication skills.

Responsibilities

- Dress in provided Victorian-era attire and interact with the public outside the museum.
- Educate and inform passersby about the museum's exhibits, history, and upcoming events.
- Encourage visitors to explore the museum and participate in activities.
- Engage in positive, friendly interactions with visitors and foster a welcoming atmosphere.

Qualifications and Skills

- Over 18 years of age.
- Outgoing personality with excellent interpersonal skills.
- Comfortable wearing historical costumes and engaging in role play.
- Ability to think creatively and engage audiences of all ages.
- Effective communication skills to interact with a diverse range of visitors.

Requirements

- Must be available to work a minimum of 4 hours per week during museum opening hours.
- Willingness to work in an outdoor setting with potential weather fluctuations.

Benefits

- Contribute to the promotion and preservation of local history.
- Gain experience in public speaking, customer service, and marketing.
- Network with museum staff, volunteers, and visitors.
- Develop and refine your communication and interpersonal skills.

Join us in celebrating Bradford's City of Culture 2025!

To apply or learn more, please contact the Bradford Police Museum with your expression of interest. We look forward to welcoming you to our team!





The Bradford Police Museum / Under The Clock Bradford is a registered charity No 1169131



Training & Support

All museum volunteers receive a museum orientation and overview of their role when they start volunteering with us. A full induction is provided upon completion of a mutually agreed trial period. Ongoing, role specific training is provided in-house.

There are occasional additional opportunities to attend training provided by third parties, where required.

About The Bradford Police Museum...

The Bradford Police Museum is an award winning independent museum, accredited with Arts Council England and a registered charity based in City Hall, Centenary Square in the centre of Bradford. Voted one of the best small museums in the country by The Times in 2023 and Winner of TripAdvisor Travellers' Choice award 2022.

The Bradford Police Museum is a fascinating destination for anyone interested in the history of law enforcement. Located in the heart of Bradford, the museum showcases the evolution of policing in the city, from the early days of the watchmen to the modern police force. Visitors can explore the museum's extensive collection of artifacts, including uniforms weapons, and vehicles, and learn about the brave men and women who served in the Bradford Department over the years. Whether you're a history buff or simply curious about the inner workings of law enforcement, the Bradford Police Museum is a must-visit destination.

Next Steps...

For more information about the role, or to receive an application form, please email the Museum Administrator at volunteering@bradfordpolicemuseum.com!





The Bradford Police Museum / Under The Clock Bradford is a registered charity No 1169131